

AUTHORIZED DISTRIBUTOR



AIRCRAFT ENGINES

# KODIAK RESEARCH LTD.

*DISTRIBUTOR FOR THE AMERICAS OF ROTAX® AIRCRAFT ENGINES*

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## Kodiak Policy Warranty Processing Guide

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### 1.0 Policy

**Effective immediately all warranty claims will be filled in electronically and no paper claims will be accepted.** The standard warranty claim form, in PDF format, will be available on the SC site and transmitted to you as a separate file. The instructions for filling in the claim form will be a separate document that can be found on the SC page beside the PDF form.

### 1.1 Processing

**All standard warranty will be paid upon recite of claim and approval of the claim is by the decision of the SC.** Claims must have registered owners online with the Kodiak electronic registration system and be within the Rotax 100 hours and 6 months, no exceptions. Any claim outside the normal time and hour limits, or, asking for goodwill consideration, must be approved prior to payment from Kodiak to the Service Center.

**Service Centers will be asked to supply a unique number to each claim.** For that to occur and to avoid the use of the same number all claims will have a unique SC code as the first 2 identifiers of the claim number. At this time the codes shall be:

Lockwood Aviation Supply	code LA
Leading Edge Air Foils	code LE
California Power Systems	code CP
South Mississippi Light Aircraft	code SM
L&G Ultralight	code LG
Ultramotors Brazil	code UB
Ultralight SRL Argentina	code UA

An example of this would be Lockwood Aviation using a claim number LA-1234

**Labor for all claims of this type is based on the flat rate times as published and parts at the SC cost.** When needed, you should attach an SIR form, especially in the case of a safety related issue, to the claim. With electronic submission you should also include all digital pictures. All parts have to held for a year at the SC facility unless requested to be returned

### 1.2 Submissions

Please submit all claims to [warranty@kodiakbs.com](mailto:warranty@kodiakbs.com)